

VXI GLOBAL SOLUTIONS: THE CUTTING EDGE

VXI Global Solutions strives to be the Best Contact Center Solutions Company in the world.....**every single day.**

VXI Global Solutions, Inc. has built its success on knowing our clients. With our background and beginnings as ethnic specialists, we have become acutely aware of all that is involved in listening to, understanding and servicing the individual and varying needs of each client.

VXI continues to expand its service footprint in the US and abroad while maintaining the highest levels of quality for our clients each and every day.

VXI offers the ultimate in flexibility by tailoring the Customer experience to meet our client's needs through our award winning and proprietary Call Center Software and infrastructure.

Take a few minutes to learn if we can help you with your call center requirements for both your internal or outsourced needs.

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Multi-national
Multi-cultural
Multi-lingual

Our Services:

A proven, trusted leader in customer management with over 5,000 seats worldwide, VXI offers an extensive breadth of customer-centric outsourcing services:

- **Inbound Service Offerings**
 - Customer Care/Sales/Web-Voice-Email-Chat
- **Outbound Service Offerings**
 - Sales/Account Management/Account Cycling
- **Business Process Outsourcing**
 - Back Office/Database Management/Software Development
- **In-Language Services**
 - Providing total call center support in over 20 languages for the past 10 years – **VXI is the leader in multi-cultural call center support for the Fortune 500.**
- **Call Center Software**
 - Award winning *Vision Software Series* will help our client's in-house or outsourced operations provide superior service to every customer.

Testimonial

"At our organization, VXI Global Solutions is a premier brand in outsourcing services. We began our relationship in China, and because of their consistent and strong performance, we have asked them to expand into several new geographic markets across Asia. Their sales and account management services are outstanding and the service is very personal"

Senior Vice President for Global Technology provider

